

Partner Update

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| Further details available: | |

Executive Overview

The Wiltshire Urgent Care Working Group met on 4 March to review performance and progress across the system. On the whole, despite the pressure evident within the acute environment, performance has held up well. The focus is now on evaluating the performance of projects and initiatives which were put in place for the winter, in order to allow a robust review regarding their effectiveness. This in turn will support adjustment and planning ahead for what needs to be put in place on an enduring basis. There are performance concerns at GWH, where we are currently struggling to deliver the 4 hour A&E wait target; accordingly the Emergency Care Intensive Support Team are assisting the hospital in a review commencing 16 March 2014. SWAST have delivered improved performance in Wiltshire recently, attributable to their Right Care initiatives.

Work on the evolution and development of both the CCG's 5 year strategic/2 year operational plan along with the Better Care Plan continues apace. In the past month we have conducted another successful workshop, jointly with Council colleagues and alongside our key providers and co-commissioners. This has really helped to crystallise our thinking and allowed us to start to consider implementation and sequencing issues. We have also worked up proposals for joint Governance of joint projects which we will need to deliver with our Council colleagues, which will be considered by the next Health and Wellbeing Board. At the same meeting, the Health and Wellbeing Board will be asked to endorse the latest draft of our plans. We have also held a half day workshop themed on the evolving plans with our Governing Body which continued to provide our clinical leadership with the opportunity to shape and direct their vision for the future care model, which is key to underpinning our ethos of ensuring that local clinical leadership are at the forefront of our health system design. In the last month, the CCG has also had the benefit of a quarterly assurance visit from the NHS England Area Team, which similarly focussed on planning activity and provided some useful pointers and refinement on our work. On 3 March 2014, we were able to discuss the significant progress we have made with the integration of health and social care services in Wiltshire, and describe our plans for the future, alongside our Council colleagues during a Cabinet Office fact finding visit to the county.

Elsewhere across the CCG a great deal of activity is underway in preparing for the end of year, with deliverables such as end of year accounts and the Annual Report being significant work in progress. We are also heavily engaged in contract negotiations with our main providers to agree services and price for the year ahead.

Chairman's Announcements

In terms of development going forward, we enjoyed a very beneficial visit this month from the NHS Leadership Academy to describe leadership and development opportunities for all our staff. We have also held a successful Executive Team away day, which focussed on our internal structure, processes and culture in order to optimise our ability to deliver the ambitious change we aspire to achieve for the benefit of the population of Wiltshire.

Director of Planning, Performance and Corporate Services